



STA Terms and Conditions

1. Your application for membership will be assessed against the STA's Articles of Association which are available on the Association's website.
2. Membership is on an annual basis and paid upfront for 12 months from the date of joining. Membership will automatically renew unless the Member provides written notice to the CEO not less than three months prior to the renewal of their intention to resign their membership.
3. Standard terms are for members to pay their subscriptions, or for the STA to have received a confirmed standing order mandate, within 30 days of renewal. New members who join must pay their subscriptions within 14 days of invoice. Failure to comply with standard terms may incur a 15% surcharge.
4. All fees exclude VAT, which will be added at the prevailing rate.
5. Corporate membership categories are determined by reference to the higher of either annual turnover or number of employees as indicated in the table above.
6. Installers who wish to join the STA **must** also be MCS certified and, if dealing with domestic consumers, must be a member of a Chartered Trading Standards Institute (CTSI) approved consumer code.
7. The STA is entitled to terminate companies from STA membership if they are expelled from a consumer code, without reimbursing membership fees.
8. A Member who resigns from membership shall pay all arrears of subscriptions due to the Association.
9. The Bye-Laws may be viewed on the Association's website.
10. Members agree to adhere to the Articles of Association, which may be viewed on the Association's website.
11. Corporate membership (in any category) is intended to be for the benefit of the named member company and its employees. Parent, subsidiary and other group and related companies in the same group as the member company are expected to apply for membership of the STA in their own right to enable them to benefit from membership of the STA and the STA retains the right to require such companies to join the STA or in the absence of agreement by such companies to join the STA to restrict such companies from receiving the benefits which arise as a result of membership of the STA. All corporate members of the STA consent to the STA carrying out a credit search on the partners or directors of the corporate member at any time.
12. Details of corporate members, as provided by the member in question, are held by the STA on its computer system, and are published in printed lists via the Internet.
13. Any agreement between a member and the STA shall be governed by the laws of England and Wales and the member agrees to submit to the exclusive jurisdiction of the English courts.
14. The STA may terminate any agreement with a member at any time on giving reasonable notice to the member.
15. Any order placed with a member company shall constitute a contract when the member company either signs the order or confirms their acceptance by e-mail or otherwise in writing.